



- COLLINGWOOD FOOTBALL CLUB -

JOB OPPORTUNITY

Collingwood Football Club is one of the oldest sporting clubs in Australia. It is also one of the most contemporary, diverse and innovative, with seven elite sporting teams under the one roof at the superbly equipped Holden Centre.

We are constantly looking for the right professionals to enable Collingwood to honour its past, succeed in the present, shape a prosperous future and proudly meet its responsibilities as a community leader.

This is your opportunity to be part of a high performance sports landscape in the heart of Melbourne's Olympic Park.

Member & Fan Services Officer

Collingwood Football Club is seeking a vibrant and enthusiastic Member & Fan Services Officer to join our team during an exciting time of growth and fan first thinking!

If you are a highly motivated, focused individual, come on board and assist in growing Collingwood's membership and fan bases. The successful candidate will consistently show initiative, be ready to hit the ground running and have a strong interest in customer service; they will also be resilient and willing to persevere in the face of pressure.

Every day is different in the life of our Member & Fan Services staff, with responsibilities ranging from inbound and outbound calls, processing new memberships and managing renewals, effective problem solving as required, whilst ensuring to consistently provide service of the highest standard.

With the opportunity to work on match days at both our AFL and Collingwood Magpies matches, you are also able to interact with the club's members and fans in the exciting game day environment. The key to being successful in this role is being approachable, having an impeccable eye for detail and an eagerness to support the team around you.

This is a full time, 12-month fixed term contract, and the ideal candidate will have previous experience working in a similar customer service based role. We are looking for a professional who has strong planning and organisational skills as well as a solid understanding of fan strategy and engagement. You will also have the ability to handle multiple priorities at once.

If you are interested in this role, and you are someone who is proactive with energy and has a passionate attitude underlining everything they do, including making the members and fans of Collingwood your utmost priority, then please send through a detailed CV and covering letter to careers@collingwoodfc.com.au.

Applications close Tuesday 4th of February 2020.

